

TITANIUM WARRANTY



Program Scope of Coverage:

THIS WARRANTY PROGRAM FOR WYNN'S TITANIUM WARRANTY (WTW) PRODUCTS & SERVICES IS BETWEEN THE PROGRAM HOLDER AND WYNN'S AND DOES NOT EXTEND TO ANY WARRANTY PROVIDED BY ANY VEHICLE MANUFACTURER. THIS PROGRAM IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES. HOWEVER, IF ANOTHER WARRANTY EXISTS, THEN THIS COVERAGE WILL BE CONSIDERED SECONDARY OR ON AN EXCESS BASIS IN THE EVENT OF A CLAIM AND IF COMPLIANT WITH ALL OF THE TERMS AND CONDITIONS DESCRIBED HEREIN. IF ALL OF THE TERMS AND CONDITIONS ARE MET, WYNN'S WILL PAY THE DEDUCTIBLE AMOUNT (VEHICLE OWNER'S REQUIRED PAYMENT) UP TO BUT NOT EXCEEDING THE COVERAGE LIMIT EXPRESSED WITHIN THIS PROGRAM.

In order to commence coverage and comply with the terms of this warranty, the consumer must have one or more of the following services performed to their vehicle within the mileage thresholds described herein. The WTW Program is separate from any vehicle manufacturer warranty and is subject to all the terms and conditions contained herein.

The WTW Program will provide a warranty benefit in the following categories:

Supreme™ Engine Cleaning Service: This service performed with Wynn's Supreme Engine Cleaning System Machine (part numbers 09200 and 09300) and one of the qualified Wynn's service kits. Wynn's kits eligible for use under the terms of this WTW Program include the Wynn's 2-part (#10028) or 3-part (#10029 or #10069) service kits. Wynn's 2-part oil service kits (#10121, #10372 or #10373) do not require the use of Wynn's Supreme Engine Cleaning System Machine.

Wynn's Supreme+ and Friction Proofing

Treatment Program: Products 64310, 64328 and A7001 are eligible for coverage with special service intervals and initiation mileages.

These service options must be preceded by and combined with regular oil and filter changes at the manufacturer's suggested service interval (may require severe interval) both before program start and between using the above Engine Cleaning Service Kits.

Automatic Transmission Service: This service must be performed with Wynn's TranServe® Series Automatic Transmission Flush & Fill Machines and Wynn's transmission cleaning and treatment kits. Wynn's 2-part service kits and Wynn's Automatic Transmission Fluid eligible for use under the terms of this WTW Program include the following: kit part numbers 10210, 10211, 10212, 10364 or 10062 and/or fluid part numbers A5101, A5102, A5103, A5106, A5107, A5108, A8202, A8206, A8207 and A8208.

Fuel System Tune-Up Service (gasoline and diesel engines): The Gasoline Fuel System Tune-Up (FST) service is performed with Wynn's EnviroPurge® Fuel Injection Cleaning Apparatus, part numbers 04000, 04006 or 04007. Gasoline 3-part FST kits eligible for use under the terms of this WTW Program include part numbers 10104, 10071, 10106, 10073, 10196, 10070, 10090 or 05174566AA. Special service intervals and initiation mileages apply to 66201 PowerCharge® Fuel Treatment.

The Diesel Fuel System Tune-Up (FST) service is performed with Wynn's Diesel Clean Machine (part number 03500) or Wynn's Diesel Purge Tool (part number 03600) and the 2-part diesel FST service kit (part number 10366) to be eligible under the terms of this WTW Program. Special service intervals and initiation mileages apply to 18001 DieselCharge™ Fuel Treatment.

Cooling System Service: This service must be performed with Wynn's PowerFlush® Series Cooling System Flush & Fill Machines and Wynn's cooling system service kits. Wynn's kits eligible for use under the terms of this WTW Program include part numbers 10068, 10089, 10077, 10083 or 10078.

Power Steering System Service: This service must be performed with Wynn's Power Steering Fluid Exchange Machines (part number 22000 or 23000) and Wynn's power steering system service kits. Eligible Wynn's power steering system service kits for use under the terms of this WTW Program include part numbers 10017, 10019, 10022, 10079, 10176, 10179, 11001.

Differential Service: This service must be performed utilizing Wynn's DiffServ™ Differential Fluid Service Machine (part number 05100) and Wynn's differential service kits. Eligible Wynn's kits for use under the terms of this WTW Program include part numbers 10041, 10042, 10358, 10359, 11601, 11605 14501 or 14505. Wynn's Friction Modifier 64101 must be used where applicable.

Transfer Case/Manual Transmission Service: This service performed must be performed with Wynn's DiffServ™ Differential Fluid Service Machine (part number 05100) and Wynn's Synthetic Transfer Case/Manual Transmission Fluid. Eligible Wynn's fluid for use under the terms of this Program are Wynn's 100% Synthetic Transfer Case/Manual Transmission Fluid part number 66303.

Brake System Service: This service must be performed with Wynn's BrakeTech™ Rapid Brake Fluid Exchange Machine (part number 09400 or 09500) and Wynn's DOT 3 or DOT 4 Heavy Duty Brake Fluid. Eligible Wynn's brake fluids for use under the terms of this WTW Program include part numbers 16203, 16303, 35401 or 53052.

WynnGuard Oil Change Service: This service is performed with Wynn's WynnGuard motor oil and a new OEM quality oil filter. Eligible WynnGuard motor oils include: A84, A85 and A86 series. *Special Gold, Silver and Bronze start mileages apply for WynnGuard motor oils.

TERMS & CONDITIONS

This program is subject to the terms & conditions listed in this section:

Gold Level: The 1st service must be performed with 36,000 miles/64,800 km (15,000 miles/27,000 km for WynnGuard, Supreme +, Friction Proofing, PowerCharge or DieselCharge) or less on the odometer of a qualifying vehicle, by a professional technician in order for coverage to be provided under this category. The Program will only take effect 500 miles after the first WTW service has been performed by a professional technician. The maximum benefit provided for vehicles qualifying under this section are limited to \$4,000.

Silver Level: The 1st service must be performed with between 36,001 - 50,000 miles / 64,801 - 90,000km (15,001 and 30,000 miles for WynnGuard , Supreme +, Friction Proofing, PowerCharge or DieselCharge) on the odometer of a qualifying vehicle, by a professional technician in order for coverage to be provided under this category. The Program will only take effect 500 miles after the first WTW service has been performed by a professional technician. The maximum benefit provided for vehicles qualifying under this section are limited to \$2,000.

Bronze Level: The 1st service must be performed between 50,001-75,000 miles /90,001 - 135,000km (30,001 and 45,000 miles for WynnGuard , Supreme +, Friction Proofing, PowerCharge or DieselCharge) of a qualified vehicle as shown on the odometer, by a professional technician in order for coverage to be provided under this category. The Program will only take effect 500 miles after the first WTW service has been performed by a professional technician. The maximum benefit provided for vehicles qualifying under this section are limited to \$500. Under this program a Cooling Period of 500 miles or 3 months, whichever is greater, shall be in effect after the first service is performed before any benefit under this Program will become effective.

Re-qualifying Service(s): Following the first service, subsequent services for the below listed categories must be performed at a maximum of every 30,000 miles/54,000km for the WTW program benefit to exist.

- Transmission Service
- Coolant Service
- Power Steering Service
- Differential Service
- Transfer Case/Manual Trans Service
- Brake System Service

Following the first service, subsequent services for the below listed categories must be performed at a maximum of every 15,000 miles/27,000km for the WTW program benefit to exist.

- Fuel System Tune-Up (FST) Service
- Supreme™ Engine Cleaning Service or
- Wynn's Oil Service Kit #10121 or #10372/3

Following the first service, subsequent services for the below listed categories must be performed every 7,500 miles/ 13,500km for the WTW program benefit to exist.

- WynnGuard Oil Change Service

Following the first service, subsequent services for the below listed categories must be performed every 5,000 miles/9,000km for the WTW program benefit to exist.

- PowerCharge & DieselCharge Treatment
- Supreme+ & Friction Proofing Treatment

The WTW Program benefits shall be limited to the following specified components:

Supreme™ Engine Cleaning Service and WynnGuard Oil Change Service covers all lubricated engine parts including Pistons, Rings, Timing Gears or Sprockets, Valve Lifters, Cylinder Liners or Bores, Push Rods, Turbo Bearings, Wrist Pins and Bushings, Distributor Drive Gear, Cam Shafts and Bearings, Rods and Rod Bearings, Oil Pump, Rocker Arms and Pivots, Crankshaft and Bearings, Intake Valves

and Guides. Timing Belts, Timing Chains, Gaskets and maintenance items are not covered under this program.

Fuel System Tune-Up Service (gasoline and diesel engines) covers TBI and PFI Fuel Injectors and associated Intake Valves (limited to malfunctions due to deposits).

Automatic Transmission Service covers the lubricated parts contained within the automatic transmission housing or case. The transmission housing is covered only when damaged by a part that is covered under the Program. Leaking transmission seals and gaskets and electrical components are not covered.

Cooling System Service covers the heater core, water pump, freeze plugs, and radiator. Hoses, clamps, thermostats and engine components are not covered. Only coolant meeting OEM specifications can be used in the covered vehicle.

Power Steering System Service covers the lubricated parts contained within the power steering gearbox or rack and power steering pump. Hoses, belts, brackets, seals and leaking gaskets are not covered.

Differential Service covers the lubricated parts contained within the differential housing or case, including all gears. The housing or case, axle bearing(s), U-joint(s), boot(s), and CV joint(s) are not covered by this Program unless damaged due to failure of covered part.

Transfer Case/Manual Transmission Service covers only the lubricated parts contained within the transfer case or manual transmission. The housing or case, U-joint(s), CV joint(s), and driveshaft(s) are not covered unless damaged due to failure of covered part.

Brake Service covers all mechanical brake fluid lubricated parts, including the master cylinder and brake calipers. Brake system seals and gaskets are not covered.

A Grace Period of five hundred (500) miles is extended to maintain service interval compliance within this Program. Services performed outside the Grace Period null and void any benefit under this Program.

All services referred to in this Program must be performed at a licensed professional service center using WYNN's maintenance services & OEM specification fluids. You may not change your own oil or lubricants.

In the event that coverage from a previous Service Chemical Warranty, Protection Plan, or other approved Aftermarket Service Chemical Program exists (excluding OEM or other extended warranties), coverage under this Program will continue upon one of the respective 3 Levels offered herein (determined by mileage of vehicle at time of enrollment into previous and existing program), providing the vehicle has been maintained in accordance to the terms, duration, and

extension of any existing service chemical warranty or protection plan (excluding OEM or extended warranties). WTW coverage begins after the first Wynn's service is performed, separately for each service area covered. Once the previous protection coverage has been converted to this Program then all terms, duration, and extensions are to be upheld according to WTW terms and using WTW services and products to continue coverage. Conversion and coverage from any previous Service Chemical Warranty to this Program is limited to one time only per vehicle.

MAKING A CLAIM

In the event of a claim, contact the Claims Administrator prior to having any repairs conducted:

Program Administrator: Wynn's
1050 W. Fifth St., Azusa, CA 91702
800-343-7429 / 626-334-1456 Fax

Any repairs done without Administrator authorization will not be covered under the Program. You must provide the Claims Administrator with information from all of the following:

1. All service repair orders showing vehicle was serviced as required in the terms and conditions of this Program.
2. All service repair orders showing vehicle was serviced as required in the terms and conditions of previous protection programs or service warranties (excluding OEM extended warranties and proof of previous plan (if applicable).
3. A complete statement of damage and an estimated repair cost statement.
4. Vehicle purchase date verification or lease agreement if vehicle is leased
5. If requested, the damaged parts along with a sample of system fluid must be shipped as directed by the Administrator for analysis to the above address. This Program and benefits are transferable if vehicle ownership changes. Only authorized repairs made to vehicles operated in the United States of America or Canada are eligible for benefits under this Program. This Program does not cover any incidental or consequential damages.

ADJUDICATION & APPRAISAL: Payment of claims under this Program shall be determined by using the allotted labor time to make the necessary repairs or to replace any irreparably damaged engine part listed as allocated by Mitchell's Flat Rate Guide or other industry accepted flat rate guides, at the commercial repair shop's posted hourly labor rate, along with the reasonable cost of replaced parts of like kind and quality. Full replacement or rebuild of transmission will only be authorized when repair of the failed component is determined to be a more expensive option, per Mitchell guidelines (or equivalent).

EXCLUSIONS: Excluded from the Program coverage are: vehicles that have been modified for or used in competition or those in agricultural use, taxis, buses, limousines, rental vehicles, law enforcement vehicles, motor homes, vehicles used for the delivery of goods or persons, construction, rental, racing, vehicles equipped with a snow plow, salvage or "Grey Market" vehicles,

vehicles with inoperative or inaccurate speedometers or odometers and vehicles with rebuilt titles. Coverage for this Program becomes null and void if it has been found that the vehicle odometer has ceased, malfunctioned or show signs of tampering. Coverage is only provided for legally registered passenger cars, vans, SUVs and pick-up trucks with a GVW of 9,500 pounds or less. Claims resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, war, misuse, abuse, riot, freezing, negligence, lack of normal maintenance required by vehicle manufacturer renders this Program null and void. Pre-existing conditions, damage to system components prior to the service are excluded and may be verified through independent parts analysis by Wynn's or its appointee. This warranty excludes the use of in-house maintenance/repair facilities. In the case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If covered vehicle is used for towing a trailer or other vehicle or object, this Program is not in effect unless covered vehicle is equipped with factory-installed tow package or equivalent.

To keep this Program in effect, you must furnish all receipts and repair orders for maintenance and services required by this program. Failure to furnish all necessary records will render coverage under this Program null and void. Rental vehicle costs incurred during repair of a covered part are not covered by this Program.

Failure of a covered part that is as a direct result of a mechanical or structural flaw that the manufacturer acknowledges through any means, such as public recalls or factory service bulletins, or that the manufacturer will repair at its expense is not covered. State tax, local tax, storage fees, shop supplies, core charges, and diagnosis are not covered.

DISPUTE RESOLUTION: All disputes arising in connection with this Program shall be settled by arbitration which shall be held in Los Angeles, Calif. and in accordance to the rules of the American Arbitration Association. If any dispute or disagreement which shall arise in connection with this Agreement cannot be resolved by the parties, the matter shall be submitted to binding arbitration. It is then understood and agreed that such differences shall be submitted for arbitration to two (2) competent and disinterested parties, a competent and disinterested umpire to whom they shall submit their differences and a decision of the majority of the three (3) arbitrators, in such, case shall be final. The arbitrators shall be required to decide matters submitted to them upon the customs and usages of the business in a spirit of equity rather than on technicalities or legal requirements. Each party shall pay the fee and expenses of its own arbitrator and half of the expenses of the third arbitrator. Any such arbitration shall be held in Los Angeles, Calif. unless otherwise agreed in writing, signed and acknowledged by the parties hereto at or prior to the time the arbitrators are appointed.

**This Document must accompany the customer receipt/invoice for the qualifying Wynn's service.
1-800-343-7429 / www.wynnsusa.com / Fax: 626-334-1456**